

--Certifications--

Security Operations Analyst

Microsoft

July 2025

<https://learn.microsoft.com>

Power Automation

Microsoft

October 2024

<https://learn.microsoft.com>

--Education--

Brigham Young University – Idaho

B.S. Software Engineering

GPA: 3.7

Apr 2018 – Apr 2022

--Skills and Abilities--

Security Operation

Microsoft Administrator

Windows Automation

Information Technology

Technical Support

Windows

Linux

Debugging

Software Troubleshooting

Computer Hardware Troubleshooting

Microsoft Power Automate

Microsoft Power Apps

Microsoft Automation

Version control

Firmware

Computer-Aided Design (CAD)

Microsoft Power BI

Python (Programming Language)

Virtualization

Leadership

Management

Strategic Planning

Documentation

Active Listening

Applied Learning

Computer Repair

Computer Literacy

Troubleshooting

Computer Hardware

Retail Sales

Thomas Wood

Security Operations Analyst | Skilled in Windows & Linux Systems

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🌐 <https://www.tdwcloud.com/> • > <https://blog.tdwood.us>

Experience

TWI

Additive Manufacturer Tech

Apr 2024 – Current

Blackfoot, Idaho, United States

- Leveraged Microsoft Power Platform (Power Automate, Power Apps) to implement secure, automated workflows that reduced manual processes and minimized risk exposure in operational systems
- Applied secure principles in the development and optimization of 3D models using Autodesk Fusion 360, ensuring protection of intellectual property and data integrity across the CAD environment
- Maintained and hardened 3D printer systems by upgrading firmware from Marlin to Klipper, improving system resilience, reliability, and performance monitoring
- Built and calibrated custom 3D printers, integrating secure firmware and network configurations to safeguard against unauthorized access and ensure consistent operational integrity in additive manufacturing processes

FamilySearch

Security Operations Analyst Associate

Oct 2022 – Mar 2024

Rexburg, Idaho, United States

- Developed Power Automate and Power Apps solutions to enforce access controls on shared documents, ensuring users could only view content relevant to their roles, reducing the risk of internal data exposure
- Automated file permission adjustments and alerting workflows, minimizing manual intervention and promptly notifying authorized personnel when sensitive documents were accessed or updated
- Integrated SharePoint with Microsoft Teams through custom scripts, enabling secure, real-time project updates while maintaining compliance with document access policies
- Created structured SharePoint lists to centralize secure communication and drive automated workflows, supporting incident response and audit readiness
- Built Power Apps interfaces to streamline record management for Power BI reporting, ensuring data accuracy and access logging for security oversight.

Walmart

Stocking Associate

Jul 2022 – Sep 2022

Rexburg, Idaho, United States

RadioShack

Security Operations Analyst Associate

Sep 2020 – Apr 2022

Pocatello, Idaho, United States

- Developed secure backend systems for inventory management across multiple store locations, ensuring data integrity and controlled access to sensitive operational records
- Authored Python scripts to automate secure database synchronization, minimizing the risk of data inconsistencies and unauthorized modifications across distributed systems
- Implemented a unique, scannable barcode system to enhance inventory traceability and reduce the risk of data tampering or misidentification in high-volume environments

Admiral Beverage Corporation

Product Merchandiser

Nov 2019 – Sep 2020

Blackfoot, Idaho, United States

Vivint Smart Home

Technical Support Specialist

Jun 2019 – Sep 2019

Rexburg

- Verified and Aided end users to keep their security system online and updated by addressing their concerns

Vern's RadioShack

Technician

Apr 2018 – Jun 2019

Blackfoot, Idaho